

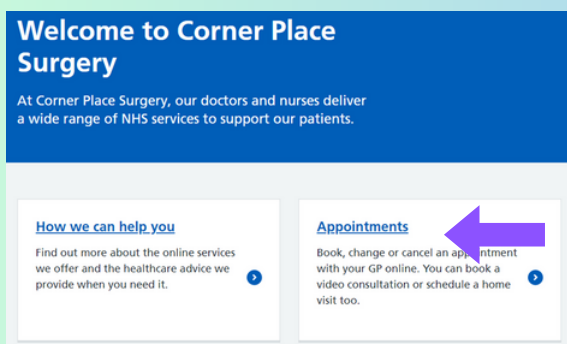
# KLINIK ONLINE CONSULTATION

## how to guide

Our new online consultation system, Klinik, is going live on 14th November, here's how to use it in 4 simple steps!

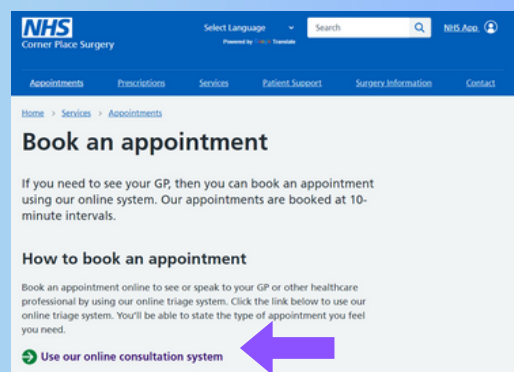
1

Visit our website [www.cornerplacesurgerypaignton@nhs.uk](http://www.cornerplacesurgerypaignton@nhs.uk) and choose 'Appointments' from the front page



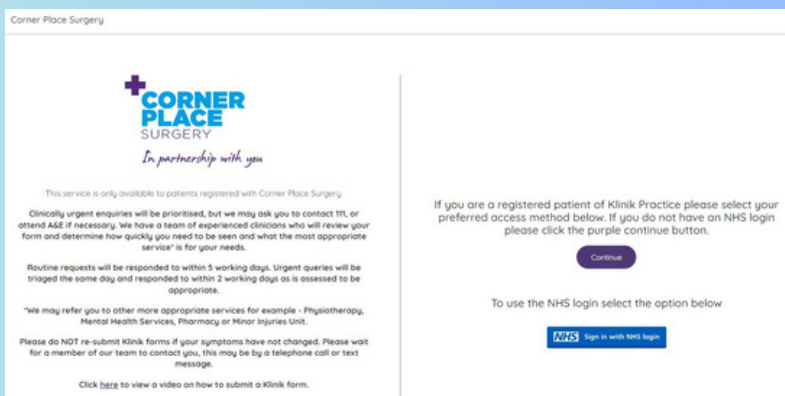
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Click on 'Use our online consultation system' page



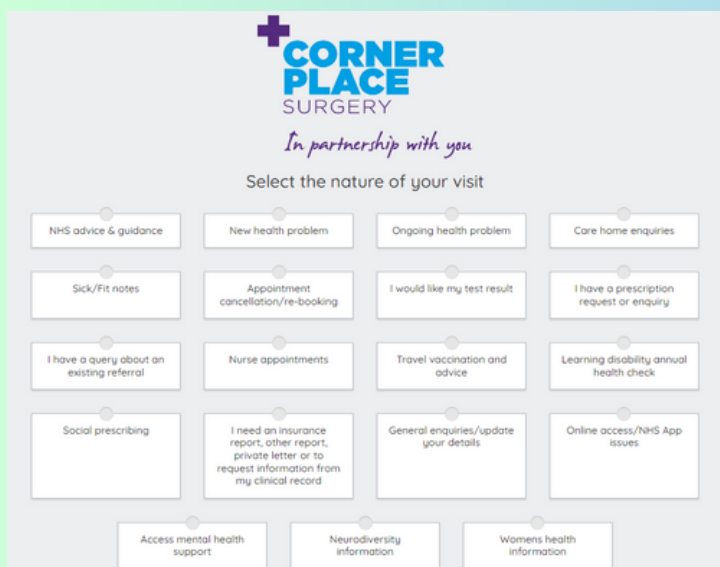
3

You will be directed to the front page of Klinik, here you can click continue to start a consultation or choose to log in using your NHS login (this will save you adding your details before submitting your form).



4

Choose the most relevant option from the available tiles, then follow the steps, complete your contact details and then submit your enquiry



A GP will review your submission on the day you submit it and decide on the most appropriate outcome. We aim to respond to urgent requests the same day and routine requests within a few days.